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03/17/04 3624#  
Attorney Docket No. 20558-011

IN THE UNITED STATES PATENT AND TRADEMARK

Applicants: Skuriat et al.  
Serial No.: 09/540,648  
Filed: March 31, 2000  
Title: METHOD AND SYSTEM FOR MEASURING TRADE MANAGEMENT  
PERFORMANCE  
Examiner: S. Shih  
Art Unit: 3624

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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MAR 28 2004  
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TRANSMITTAL LETTER

Transmitted herewith for filing in the above-identified application are the following documents:

- ☒ Response to Office Action (Restriction Requirement) mailed January 23, 2004;
- ☒ Petition for Extension of Time for one-month with check in the amount of \$110.00 (18269) for Petition fee; and
- ☒ Return Postcard.

If the enclosed papers are considered incomplete, the Mail Room is respectfully requested to contact the undersigned collect at 617-542-6000, Boston, Massachusetts.

Applicants believe that no additional fees are due in connection with this submission. However, the Commissioner is authorized to charge any additional fees that may be due, or credit any overpayment of same, to Deposit Account No. 50-0311, Reference No. 20558-011. A duplicate copy of this Transmittal Letter is enclosed.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "C. Eric Schulman".

C. Eric Schulman  
Registration No. 43,350  
Mintz, Levin, Cohn, Ferris,  
Glovsky and Popeo, P.C.  
One Financial Center,  
Boston, Massachusetts 02111  
Telephone 617/348-1765  
Attorneys for Applicants  
Customer Number 30623

Date: March 15, 2004